

TopDollarMobile Posting Instructions

You have **2 options** when posting your phone(s) to us.

Please post at your nearest Post Office and obtain a proof of posting receipt with a 13 digit tracking reference.

Option 1

Free Post Tracked Returns

- **Cost:** Free (Postage prepaid by us)
- **Time:** 1 – 4 working days
- **No. of phones:** 2 maximum per parcel
- **Loss and damage cover:** Up to £50.
Royal Mail requires a printed **proof of posting receipt** in order to make a claim

Option 2

Special Delivery

- **Cost:** Starts at £6.22. Depends on weight of package.
- **Time:** 1 working days
- **No. of phones:** 2 maximum per parcel
- **Loss and damage cover:** £500 - £2500.
Royal Mail requires a printed **proof of posting receipt** in order to make a claim